

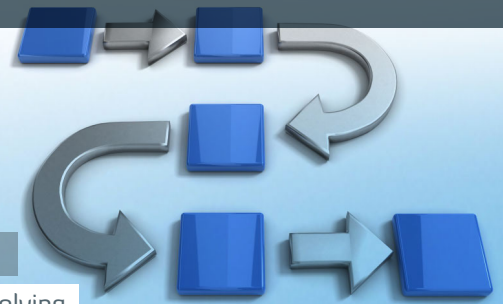


MVP BUSINESS SOLUTIONS

5S Workplace Organization

X-Ray Repair Planning™

Process Mapping and Problem Solving



# Process Mapping and Problem Solving

## GETTING FROM THE CURRENT STATE TO THE IDEAL STATE — A COLLABORATIVE APPROACH TO PROCESS IMPROVEMENT

Process Mapping and Problem Solving workshops provide the skills necessary to prepare process maps in a manner which engages the people being asked to change while simultaneously identifying problems and improvement opportunities. Using process maps is a proven approach that allows everyone to clearly see the current state process, the opportunities for improvement and align vision around the ideal state process.

### Production Courses

#### Re-Engineering the Processes for Success, Today and in the Future

Today's rapidly changing collision industry offers significant opportunities for the collision center that is equipped with the knowledge, expertise and commitment to evolve with emerging trends and meet the challenge of change head on.

**WHO SHOULD ATTEND** Shop Owners, Office Managers, Estimators, and Key Personnel

**WORKSHOP OBJECTIVE** To provide skills needed to identify improvement opportunities and align vision around the ideal state process

**WORKSHOP LENGTH** 2-day workshop

**WORKSHOP SIZE** Maximum of 12

- TOPICS COVERED**
- **LEARNING** a collaborative approach to process improvement
  - **LEARNING TO SEE**—using value stream maps as a tool to see the current process, design the ideal state process and resulting in action items that move toward the ideal state
  - **IDENTIFYING** improvement opportunities
  - **NARROWING** focus through multi-vote
  - **ACTION PLANNING**—getting things done
  - **ALL PARTICIPANTS** roll up sleeves and implement desired changes

**MINIMUM REQUIREMENTS** Completion of MVP Green Belt and readiness to implement changes. PPG or Nexa Autocolour™ customer is eligible

## Rapid Improvement Workshops

**Rapid Improvement, it's about getting things done**

A Rapid Improvement Workshop is a technique for quickly and effectively getting things done. During a Rapid Improvement Workshop you and your team will be lead by a MVP Black Belt facilitator through an on-the-floor workshop. Immediate results are realized through a hands-on effort, working directly on a planned scope project moving quickly from the Current State to a Future State.

A key focus of the Rapid Improvement Workshop is to teach the Leadership/Lean Champions at the shop how to use the technique enabling them to facilitate future, events on their own. PPG's MVP program offers a variety of Rapid Improvement Workshops as well as custom on-site consulting services.

[www.ppgmvp.com](http://www.ppgmvp.com)

